



ESI Webphone™

for ESI eCloud PBX™ users



ESI Webphone™ is a true softphone accessible via the *ESI eConsole™* management dashboard for *ESI eCloud PBX™* customers. With this add-on, users can make and receive calls, initiate chats and SMS texts, access voice mails, contacts, answering rules, and personal greetings right from their PCs! This tool is great for keeping satellite offices, remote workers, and road warriors connected and available no matter where they work from.

Handle calls without a desk phone

The call handling features for Webphone include making and receiving calls, placing callers on hold, transferring calls to other available users, initiate call recording, and more!

Manage Contacts

View, sort and add contacts with ease! Users can access their Favorites, My Contacts, and Coworkers with the click of a mouse button. Create and add contacts to your favorites directly from the softphone!

Key Features & Benefits:

- Make & receive calls directly on the PC (Google Chrome browsers only)
- Manage your contacts, including favorites, personal contacts, and coworkers
- See coworker presence status (online, busy)
- Start Chat/SMS Text conversations with contacts
- View & manage voice mail messages
- Call handling: Hold, Record, Transfer, and more
- Access to answering rules and personal greetings
- Enjoy three-way conferencing from your computer
- Works with any headset compatible with your PC
- Supports a remote workforce and road warriors
- Multi-language support: English, Spanish, French
- Accessible via the ESI eConsole™ dashboard